## OCT 1 7 200

PTOL 4134 (19-86)
Appined to use Brough CSS1/2007, (MB 069) 4001
U.S. Parent and Trademan, Office, U.S. DEPARTMENT OF COMMERCE Not Agreed This application will not be delayed from issue breause of applicant's failure to submit a written record of this Interview. Therefogy systems in privised to fig a statement of the substance of this interview (37 CFR 1.133(b)) Claim 1 includes "unit of work record comprising all of said information received by said IVR," ("utilizing a VRU to store information in a first serion enstormer profile" is not received in the claims). NOTE: This form should be completed by applicant and submitted to the examiner in advance of the interview (see MPER § 713.01). Proposed Time: 2 PM EST (AM/PM) Maloney does not disclose storing all of the information it collects in a first screen customer profile. Examiner/SPE Signature First Named Applicant: REESS, Ralph H.
Art Unit: 2614 Status of Application: Pending Agreed Applicant Initiated Interview Request Form Tentutive Participants: (1) Martin R. Bauler - Reg. No. 54,736 (2) Todd M. Schneider - Reg. No. 57,629 (3) [ ] Video Conference ONIX An interview was conducted on the above-identified application on Issues To Be Discussed Tood M. Schneider Typed-Printed Name of Applicant or Representative 57,629 Exhibit To Be Shown or Demonstrated: [ | YES Bricf Description of Arguments to be Presented: Prior Art Proposed Date of Interview: October 24, 2006 Registration Number, if applicable € Type of Interview Requested: (1) [X] Telephonic (2) [ ] Personal All Claims If yes, provide brief description: Fig. #5 Continuation Sheet Attached Application No.: 10/002,508 Examiner: PHAN, Joseph T. Applicant/Applicants Rc Issues (Rej., Obj., etc) stalissod sa noos sa (E) 1 3 6 3